

# CHILDREN AND LEARNING OVERVIEW AND SCRUTINY SUB-COMMITTEE, 27 SEPTEMBER 2018

| Subject Heading:                   | Quarter 1 performance information  |
|------------------------------------|--|
| SLT Lead:                          | Jane West, Chief Operating Officer   |
| Report Author and contact details: | Lucy Goodfellow, Policy and Performance<br>Business Partner (Children, Adults and<br>Health) (x4492)   |
| Policy context:                    | The report sets out Quarter 1 performance relevant to the Children and Learning Sub-Committee  |
| Financial summary:                 | There are no direct financial implications<br>arising from this report which is for<br>information only. However adverse<br>performance against some performance<br>indicators may have financial implications<br>for the Council. |

# The subject matter of this report deals with the following Council Objectives

Communities making Havering Places making Havering Opportunities making Havering Connections making Havering [X] [] [X] []

SUMMARY

This report supplements the presentation attached as **Appendix 1**, which sets out the Council's performance within the remit of the Children and Learning Overview and Scrutiny Sub-Committee for Quarter 1 (April 2018 - June 2018).

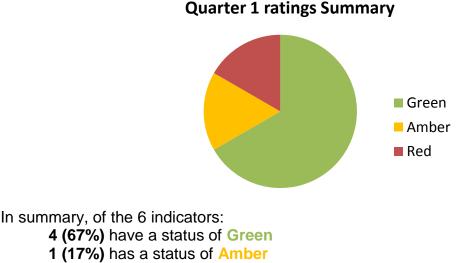
### RECOMMENDATIONS

That the Children and Learning Overview and Scrutiny Sub-Committee notes the contents of the report and presentation and makes any recommendations as appropriate.

## **REPORT DETAIL**

- 1. The report and attached presentation provide an overview of the Council's performance against the performance indicators selected, by the Chair, for monitoring by the Children and Learning Overview and Scrutiny Sub-Committee. During 2017/18, the sub-committee monitored a total of 17 indicators. For 2018/19, the Chair has selected a smaller suite of eight indicators, four of which relate to Learning and Achievement and four relating to Children's Services. The presentation highlights areas of strong performance and potential areas for improvement.
- 2. Following a trial without them during 2017/18, tolerances around targets (and therefore the amber RAG rating) have been reinstated for 2018/19 performance reporting. Performance against each performance indicator has therefore been classified as follows:
  - **Red** = outside of the quarterly target and outside of the agreed target tolerance, or 'off track'
  - Amber = outside of the quarterly target, but within the agreed target tolerance
  - Green = on or better than the quarterly target, or 'on track'
- 3. Where performance is rated as 'Red', 'Corrective Action' is included in the report. This highlights what action the Council will take to improve performance.
- 4. Also included in the report are Direction of Travel (DoT) columns, which compare:
  - Short-term performance with the previous quarter (Quarter 4 2017/18)
  - Long-term performance with the same time the previous year (Quarter 1 2017/18)
- 5. A green arrow ( $\uparrow$ ) means performance is better and a red arrow ( $\checkmark$ ) means performance is worse. An amber arrow ( $\rightarrow$ ) means that performance has remained the same.

 In total, eight performance indicators have been selected for the subcommittee to monitor and all eight have been included in the Quarter 1 2018/19 report and presentation. Six indicators have been assigned a RAG status.



1 (17%) has a status of Red

This is an improvement on the position at the end of Quarter 4, when 56% of indicators were rated Green and 44% were rated Red; although as outlined earlier, the number of indicators has been reduced.

Performance against three of the previous 17 indicators (the total number of inhouse foster carers, the percentage of looked after children placed in in-house foster care, and the percentage of young people leaving care who are in education, employment or training at ages 18-21) were reported to the Overview and Scrutiny Board. The Board has been asked to consider which of the sub-committee's new indicators it wishes to receive during 2018/19.

IMPLICATIONS AND RISKS

#### Financial implications and risks:

There are no direct financial implications arising from this report which is for information only. However adverse performance against some performance indicators may have financial implications for the Council.

All service directorates are required to achieve their performance targets within approved budgets. The Senior Leadership Team (SLT) is actively monitoring and managing resources to remain within budgets, although several service areas continue to experience significant financial pressures in relation to a number of demand led services, such as Children's Services. SLT officers are focused upon

controlling expenditure within approved directorate budgets and within the total General Fund budget through delivery of savings plans and mitigation plans to address new pressures that are arising within the year.

#### Legal implications and risks:

Whilst reporting on performance is not a statutory requirement, it is considered best practice to regularly review the Council's progress.

#### Human Resources implications and risks:

There are no HR implications or risks arising from this report.

#### Equalities implications and risks:

Equality and social cohesion implications could potentially arise if performance against the following indicator currently rated as Red does not improve:

• Number of new in-house foster carers

The attached presentation provides further detail on steps that will be taken to improve performance and mitigate these potential inequalities.

#### **BACKGROUND PAPERS**

Appendix 1: Quarter 1 Children and Learning Performance Presentation 2018/19